



## **Limited Warranty Policy**

Saddlemen warrants to the original retail purchaser that for a period of one year from the date of retail purchase, they will repair or replace, at their option, any product which is defective in material or workmanship.

### ***WHAT IS COVERED***

Replacement parts and labor are covered. Return ground transportation charges to Consumer for repaired product are covered. REPAIR OR REPLACEMENT AS PROVIDED IN THIS WARRANTY IS YOUR EXCLUSIVE REMEDY.

### ***WHAT IS NOT COVERED***

Saddlemen does not warrant any product which is damaged from abuse, lack of maintenance or is not used for its intended purpose. Normal wear and tear are excluded. This Limited Warranty does not cover or apply to any loss or damage to the motorcycle or other items which may have been caused by the defective product and does not apply to personal injury, repair or other incidental costs caused by defective product. Transportation charges to Saddlemen for defective product are not covered. Sales outside of the United States and any other expenses are not covered. CONSEQUENTIAL DAMAGES, INCIDENTAL DAMAGES, OR INCIDENTAL EXPENSES, INCLUDING DAMAGE TO PROPERTY ARE NOT COVERED. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

### ***WARRANTY COVERAGE***

At the option of Saddlemen your returned product will be repaired to our current design standard or replaced at our cost with either identical product or our most equivalent current product and returned with transportation charges prepaid via regular surface transportation to any location in the continental US. THIS IS THE ONLY EXPRESS WARRANTY GIVEN WITH RESPECT TO YOUR PRODUCT. ALL OTHER EXPRESS WARRANTIES, GUARANTEES (EXCEPT WRITTEN "SATISFACTION GUARANTEE"), OR STATEMENTS REGARDING THE PRODUCT ARE HEREBY DEEMED NULL AND VOID AND OF NO EFFECT.

### ***HOW TO OBTAIN WARRANTY PERFORMANCE***

Call 310-638-1222 during normal business hours, 8:00 AM to 4:30 PM PST M-F, with a description of your problem and obtain an authorization for return. This authorization (RGA) is mandatory for administration of warranty. After obtaining a return authorization number, return with transportation charges prepaid to Saddlemen Service Center at 17801 S. Susana, Rancho Dominguez, CA, 90221. Write your RETURN AUTHORIZATION NUMBER (RGA) next to the shipping label on the outside of the box and include your name, return address, description of problem, phone number and proof of date of retail purchase (sales slip) inside the box. Return shipments via UPS are strongly recommended and product should be properly packaged in the original carton. Damage caused by return shipment are the responsibility of the sender. Returns without the RGA plainly marked will be refused. COD returns will be refused. Refused products will cause you additional charges and delays. Products must be received before the warranty is started.